## **Commissioning Options - Qualitative Assessment**

				Option A - Bring		Option B -	Option C -
					service In-House		Re-
Primary	Secondary Criteria	A	Weighting	Score	Weighted	Weighted	Weighted
Criteria		Assessment Question		Awarded	Score	Score	Score
Quality	Capacity and Capability	Does the entity delivering the service have the capacity/capability to do so to a high standard? Can this be acquired?	10.0%	3	6.0%	4.0%	10.0%
	Financial and Commercial Risk	Does the option pose an increased financial risk to the authority?	20.0%	1	4.0%	8.0%	16.0%
	Market Conditions	Are the market conditions supporting this option?	10.0%	5	10.0%	10.0%	4.0%
	Operational Risk	Does the option pose an increased operational risk of failure to the authority?	15.0%	2	6.0%	6.0%	12.0%
	Implementation Risk	Does the option present implementation risk?	15.0%	2	6.0%	6.0%	6.0%
	Control and Ability to Change	Does the option allow Bridgend County Borough Council to control and develop services?	20.0%	5	20.0%	16.0%	12.0%
	Service Quality	Does the option improve the quality of service offered to residents?	10.0%	3	6.0%	6.0%	6.0%
	Total Score 10		100.0%		58.0%	56.0%	66.0%
		Rank	TRUE		2	3	1

Criteria	Question Being Asked	1	2	3	4	5
Capacity and Capability	Does Bridgend County Borough Council have the capacity to deliver?	required to manage the service -	required to manage the service -	Yes, more extensive recruitment would be required to manage services	Yes, some recruitment required into existing teams	Yes, no concerns
Financial & Commercial Risk	Does the option pose an increased financial risk to the authority?	Yes, high probability of unacceptable financial risk to the authority			No change from current operation	No, the risk position would be more favourable to the authority than current operations
Market Conditions	Are the market conditions able to support this option?	No, the market would not support the option	No, there would be significant concerns	Yes, although there are some substantial risks with approach	Yes, although there are some minor risks	Yes, no concerns
Operational Risk (post mobilisation and initial three months of the contract)	Does the option pose an operational risk to the authority?	Yes, high probability of high operational risk	Yes, low probability of high operational risk	Yes, high probability of low operational risk	Yes, low probability of low operational risk	No, no concerns
Implementation Risk (during mobilisation and the initial three months of the contract)	Does the option present an implementation risk?		Yes, low probability of high implementation risk	Yes, high probability of low implementation risk	Yes, low probability of low implementation risk	No, no concerns
Control and Ability to Change	Does the option allow Bridgend County Borough Council to increase control and develop services?	unlikely to increase Bridgend	Borough Council's ability to	No change from current operation	· ·	to increase Bridgend County Borough Council's ability to
Service Quality	Does the option improve the quality of service offered to residents?	No. quality of service would	· · · · ·	No, quality of service remains as current	Yes, quality would be slightly improved	Yes, quality of service would be strongly improved